

HireMe

Easy Caravan, Motorhome & Awning Hire

Terms & Conditions of Hire

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1. HireMe is part of the Greentrees Group and all payments should be made payable to Greentrees Caravanstore
2. The insurance excess on the vehicle is £1300.00. HireMe staff will take £1300.00 from your credit card before your hire commences and will refund the amount provided no damage is sustained to the vehicle whilst in your care. HireMe reserve the right to charge back this amount without notice if damage is found to have been done to the vehicle that is not found on the initial return inspection. This excess applies to any damage to the vehicle of any value including damages in which repair cost is less than the excess charge.
3. Please note that you are not insured after the hire time and any damages or accidents will fall on the hirer to pay for. No refund will be made for fuel left in the vehicle even if the vehicle is repatriated after mechanical failure, although we will ensure you get the same amount of fuel when you receive your compensation hire time.
4. HireMe reserves the right to debit your card for any damage/cleaning charges they incur if the vehicle is found to be returned in an unsatisfactory condition. The hirer specifically agrees that this may be done after they have dropped off the vehicle in the event of damage or poor cleanliness providing HireMe staff call to notify them that this has been done.
5. No pets are allowed in any of our vehicles unless written consent is given by Greentrees Caravanstore. Failure to declare this will incur a cleaning penalty of £200.
6. HireMe only agrees to hire this vehicle for the duration described above. If you require any further hire time for any reason you must call HireMe before the hire date and obtain written approval.
7. Late return charges may be charged up to 100%. If the vehicle is more than 1 hour late after the agreed time. HireMe are not obliged to extend their opening hours for the hirer to return the vehicle. The hirer cannot return the vehicle outside of the stated HireMe opening hours.
8. Only the stated drivers can drive/tow the vehicle.
9. A £200 deposit is required at the time of booking with the balance to be paid two months prior to the hire date, unless the booking is placed within two months of the hire date then full balance is required. If payment cannot be made, HireMe reserves the right to cancel the booking without notice.
10. All payments are non-refundable.
11. If any mechanical failure occurs, HireMe will credit the hirer compensation in the way of additional hire time to the customer. No cash alternative is available.
12. The vehicle comes with all the hardware to make it functional. You will receive an email detailing all equipment supplied with the unit for the hire duration.
13. HireMe cannot accept any booking until the emailed terms and conditions have been ticked and returned by the hirer. The booking will remain provisional for two weeks, after this period it will be terminated.

DEFINITION OF START AND COMPLETION OF HIRE

All hires start at 15:00 hours on the day the hire commences, remove and all returns are to arrive by 10:00 hours. We can sometimes alter these times by prior arrangement.

COMMENCEMENT DELAYS

HireMe agree to pay reasonable compensation up to the total hire fee paid by the hirer. Consequential costs cannot be claimed by the hirer.

AVAILABILITY

HireMe reserves the right to substitute alternative models with equivalent or similar specifications to those advertised or booked.

GENERAL CONDITIONS

No servant or agent of the company has the right to vary these conditions and no representative, other employee or agent is authorised to commit the Company to any liability whatsoever. The Company will not be responsible for any statement or representation unless signed by a duly authorised member of staff. All figures in our brochure and details of our vehicles are given to assist with general information and do not form part of any binding contract.

The hirer will be liable for all parking fees, other fees or penalties, and or accidents including third party property damage not reported on return of the vehicle. All associated administration costs incurred in relation to the vehicle during the hire period will also be payable. Any road traffic offences will be responded to by HireMe. We will enter the hirers details into the offence form and return it to the authorities. If you were not the driver it will be your responsibility to take this up with the authorities.

In pursuant of this agreement the hirer agrees that:

- Any other fees or charges payable by me pursuant to this agreement. This includes any costs incurred by HireMe as a result of any breach by me of the terms of this agreement.
- To pay HireMe the daily rental rate for the period the vehicle is off fleet for accident repairs. To cover the cost to recover a vehicle which has become bogged while in the hirers care.
- Total charges as set out in therein are not final. I will pay any shortfall in charges to Greentrees and I will receive a refund for any overcharge acknowledged by Greentrees.
- They Warrant that all information supplied by me to HireMe in connection with this agreement are true.
- They will not have any insurance cover and will be responsible for the total cost of any damage if they breach any of the terms of this Agreement.
- No cover applies if an accident happens when the hirer is not covered under this policy due to misrepresentation or a mis-statement of fact being made for the purpose of hiring the unit.
- All vehicles may only be driven on sealed / bitumen roads. The vehicle is fitted with a tracker device which monitors where and how the vehicle is being driven/towed.
- I acknowledge that HireMe reserves the right at anytime at its sole discretion, to restrict vehicle movements in certain areas due to adverse road or weather conditions or any other reasonable cause.
- I agree that during this period, I will not and will not allow the vehicle to be;
- Driven/towed otherwise than in a cautious, prudent and normal manner.
- Used in a manner which could cause damage.
- Driven/towed in a prohibited area or in an area other than the areas indicated to me by HireMe.
- Driven/towed by a person under the influence of alcohol or drugs or with a blood alcohol level in excess of that permitted by law.
- Left with the ignition key in the vehicle while it is unoccupied.
- Left unoccupied and unlocked.

TERMINATING THE AGREEMENT

I acknowledge that HireMe may terminate this agreement and repossess the vehicle at any time, without notification to me, and that I will pay the reasonable costs of repossessing the vehicle, including towing charges if:

- I am in breach of any terms of this agreement.
- I have obtained the vehicle through fraud or misrepresentation.
- The vehicle appears to be abandoned.
- The vehicle is not returned on the agreed return date or HireMe reasonably believes that the vehicle will not be returned on the agreed return date.
- HireMe considers on reasonable grounds, that the safety of passengers or the condition of the vehicle is endangered.
- I understand that in the event of such termination or repossession, I have no right to a refund of any part of the rental charges or the security deposit.

CHANGE OF VEHICLE

HireMe reserves the right, at its absolute discretion, to substitute a comparable or superior vehicle for the hired vehicle. In that event I shall not be liable for any increased rental or other charges save for any additional running costs pertaining to the substitute vehicle. Such substitution shall not entitle me to any refund and does not constitute a breach of this agreement.

RELEASE AND INDEMNITY OF HIREME

Subject to its obligation to deliver the vehicle or an appropriate substitute vehicle, I release HireMe, its employees and agents, from any liability to me (regardless of who is at fault) for any loss or damage incurred by me by reason of this agreement, including but not limiting to:

- Any loss or damage caused by breakdown, mechanical defect, accident or the vehicle being unsuitable for my purpose.
- Any loss or damage to any property left in or on the vehicle, in any service vehicle or on any Greentrees premises or recovered or handled by Greentrees.
- Subject to any insurance arrangements agreed with HireMe, I hereby indemnify and shall keep indemnified HireMe, its employees and agents against any claims, demands and expenses (including legal costs) incurred or sustained by them or any of them by reason of my use and/or possession of the vehicle.

TITLE TO THE VEHICLE

I acknowledge that HireMe remains the title to the vehicle and that I possess the goods as a mere bailee only I do not have any right to pledge HireMe credit in connection with the vehicle and agree not to do so. I shall not agree, attempt offer or purport to sell, assign, sublet, lend, pledge, mortgage, let on hire or otherwise deal with the vehicle.

CHANGES

Any changes to this agreement must be in writing and must be signed on behalf of HireMe and by me.

PROPER LAW

This agreement shall be governed by the law of Great Britain in which this agreement was signed. Greentrees reserves the right to adjust hire rates at any time. Quotes will be valid for two weeks unless a holding deposit is paid. The price will then be fixed at the agreed rate as detailed on your confirmation booking email and invoice.

SPECIFIC MOTORHOME TERMS AND CONDITIONS

1. HireMe offer our customers a chance to purchase our Collision Damage Waiver (CDW). This waives any charge on collision damage claims except wing mirror damage. The waiver is the same amount regardless of how long the hire period. The CDW does not cover damage sustained by pets, smoking, spillage's or any other damage caused whilst using the vehicle. It does not cover items such as the TV, water heater, fire and other habitation appliances. It only covers road traffic claims on the vehicle. The CDW is payable before the hire period commences and cannot be purchased thereafter. The CDW is non refundable in full or part for any reason. The duty does not fall on HireMe or its staff to offer the CDW and can reserve the right to withhold the offer at any time to anyone.
2. Our prices are inclusive of unlimited mileage, Gas 1 x full and 1 x part filled 6kg, toilet chemical and mainland British Insurance first person. The only additional items are European Insurance, Additional Drivers, any driver related penalties, Collision Damage Waiver (CDW) and Wing Mirror protection.
3. Our fuel policy is for the vehicle to leave us with a full tank of Diesel and returned with a full tank. If the vehicle is not returned full, a charge of £3.00 per litre will be charged to the hirer.

DRIVEN BY PERSONS

It is the express duty of the hirer to disclose prior to booking if they/ or the driver is under the age of 25 years; and/ or who is not authorised by law to drive the vehicle. Particulars of a proposed licenced driver of the vehicle are set out under the heading 'Driver Details' in the motor rental agreement.

The hirer will be liable for Damage caused by:

- Submersion in water.
- Contact with salt water.
- Used for any illegal purpose for any race, rally or contest.
- Used to tow another vehicle or trailer.
- Used to carry more persons than it is permitted by any relevant authority or detailed in the vehicle or specified in this agreement.
- Used to carry volatile liquids, gasses, explosives or other corrosive or flammable material.
- Otherwise used in breach of my obligations under this agreement I will not allow smoking of any kind in the vehicle.

I shall take all reasonable steps to properly maintain the vehicle, including oil checks, water and batteries.

I will be liable for any costs associated with the incorrect use of fuel (fuel being diesel or petrol).

Assist HireMe in handling any claim arising from any event including, providing all relevant information and attending court to give evidence.

I will pay for any costs relating to the delivery if a change over vehicle as a result of an accident regardless of which party is at fault.

SPECIFIC CARAVAN TERMS AND CONDITIONS

1. HireMe offer our customers a chance to purchase our Collision Damage Waiver (CDW). This waives any charge on collision damage claims. The waiver is the same amount regardless of how long the hire period. The CDW does not cover damage sustained by pets, smoking, spillage's or any other damage caused whilst using the caravan. It does not cover items such as the TV, water heater, fire and other habitation appliances. It only covers road traffic claims on the vehicle. The CDW is payable before the hire period commences and cannot be purchased thereafter. The CDW is not refundable in full or part for any reason. The duty does not fall on HireMe or its staff to offer the CDW and can reserve the right to withhold the offer at any time to anyone..
2. Our prices are inclusive of unlimited mileage, Gas 1 x full and 1 x part filled 6kg and toilet chemical.

The hirer will be liable for Damage caused by:

- Submersion in water.
- Contact with salt water.
- Used for any illegal purpose for any race, rally or contest.
- Used to carry volatile liquids, gasses, explosives or other corrosive or flammable material.
- Otherwise used in breach of my obligations under this agreement I will not allow smoking of any kind in the vehicle.

SPECIFIC AWNING TERMS AND CONDITIONS

1. The insurance excess on the awning is £800.00. HireMe staff will take £800.00 from your credit card before your hire commences and will refund the amount provided no damage is sustained to the awning whilst in your care. HireMe reserve the right to charge back this amount without notice if damage is found to have been done to the awning that is not found on the initial return inspection. This excess applies to any damage to the awning of any value including damages in which repair cost is less than the excess charge.
2. HireMe reserve the right to change the models of the awnings without notice to ensure a consistent quality of fleet.
3. The hirer accepts that there is a risk that the awning bladders do puncture from time to time. HireMe will include a repair kit in every awning which enables the hirer to repair the bladder on-site. Instructions are included in the pack on how to do this. This does not entitle the hirer to compensation, refund or a replacement awning for the duration of the hire.
4. The hirer accepts that any damages to the awning will be covered by the hirer. This includes damage sustained by weather, storm, flooding, third parties, theft and any other reason whilst in their care. If damage is found prior to using the awning the hirer MUST report this within 24hrs of the hire start. HireMe reserve the right to assume that damage after this period is the liability of the hirer and not HireMe. Please ask a staff member if you are unsure.
5. HireMe expects to receive the awning back in a reasonable condition. Any mud, dirt or any other effect on the awning will incur a cleaning fee of a minimum of £100 debited from their credit card. The hirer specifically agrees that this may be done after they have dropped off the awning in the event of damage or poor cleanliness provided HireMe staff call to notify them that this has been done. The hirer will be supplied evidence of the effect by HireMe staff via email. The maximum charge can be up to the full cost of the awning.
6. The hirer accepts that if pegs are missing or bent on return of the awning, HireMe will charge the hirer the cost of the pegs/and or tools at retail cost, plus postage to the next hire location if not made aware by the hirer upon return.
7. Chargeable costs are invoiced at retail price plus our labour rate of £50 plus VAT per hour. This labour charge will be charged by the half hour and is not negotiable.
8. HireMe will only ship to the card holders billing address. This condition is NOT negotiable under any circumstances shipping fees are always paid 'up front' and in full. The hirer cannot retrospectively request that HireMe ship or collect the awning. Shipping can only be arranged in advance of the hire date.

I have read and agree to the terms and conditions of hire.

Name _____ Date _____